



Zap Copy is a not-for-profit printing service and retail shop.

We offer quality printing and supplies for students and the local community.

As part of the University of Victoria Students' Society, all profits go back to students in the form of advocacy, events, and other services.

250-721-8805
zaporders@uvss.ca
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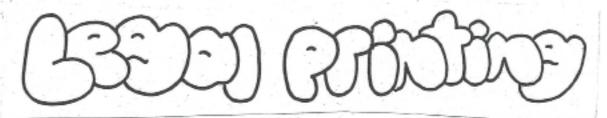


PAPER SELECTION

LE7	TER	PRINT	TING	(8.5×11)
	b&w			colour
impressions	single-sided	double-sided	single-sided	double-side

	impressions	single-sided	double-si	ded	single-side	d do	uble-sided	
	1-24	\$0.17	\$0.15		\$0.65		\$0.60	
	25+	\$0.15	\$0.14		\$0.60		\$0.55	
	50+	\$0.12	\$0.11		\$0.55		\$0.50	
	100+	\$0.10	\$0.09		\$0.50		\$0.45	-
	250+	\$0.09	\$0.08		\$0.45		\$0.40	-
	500+	\$0.08	\$0.07		\$0.40		\$0.35	
	1000+	\$0.07	\$0.06		\$0.35		\$0.30	
	2000+	\$0.06	\$0.05		\$0.30		\$0.25	
	5000+	\$0.05	\$0.04		\$0.25		\$0.20	
	copying	\$0.35	\$0.35		\$0.65		\$0.65	
	~~~~~~~	11" text stock (add on)	~~~~	weight	SS	ds	buy	~~~
	enviro digital 100% re	ecycled		60lb/89gsm			\$0.05	
	cougar smooth			70lb/104gsm	\$0.05	\$0.02	\$0.10	
ted	cougar smooth			80lb/118gsm	\$0.07	\$0.03	\$0.12	
uncoated	cougar smooth			100lb/148gsm	\$0.09	\$0.04	\$0.14	
E E	new white / natural c	ream		60lb/89gsm	\$0.11	\$0.05	\$0.16	
	ivory linen			60lb/89gsm	\$0.08	\$0.04	\$0.13	
	avery mailing labels 8	3.5x11 sheet		80lb/118gsm	\$0.70		\$0.75	
	dull / gloss			80lb/118gsm	\$0.08	\$0.04	\$0.13	
b	dull / gloss			100lb/148gsm	\$0.10	\$0.05	\$0.15	
coated	classic linen white pe	arl		60lb/89gsm	\$0.08	\$0.04	\$0.13	
	transparency				\$0.75		\$0.80	
	kernowprint pro (PET)	synthetic		8 mil/261gsm	\$2.00	\$1.00	\$2.50	
colour	earthchoice colors			20lb/75gsm	\$0.03	\$0.01	\$0.08	
8	earthchoice hots / as	trobrights smooth		60lb/89gsm	\$0.05	\$0.02	\$0.10	
	letter 8.5"x1	1" cover stock (add on	)	weight	SS	ds	buy	4
	enviro digital 100% re	ecycled		80lb/215gsm	\$0.17	\$0.08	\$0.23	$\sim\sim$
	enviro digital 100% re	ecycled		100lb/270gsm	\$0.18	\$0.09	\$0.24	
ated	cougar smooth			80lb/216gsm	\$0.13	\$0.06	\$0.18	
uncoated	cougar smooth			100lb/270gsm	\$0.15	\$0.07	\$0.20	
5	cougar smooth			130lb/352gsm	\$0.30	\$0.15	\$0.35	
	via linen pure white			100lb/270gsm	\$0.45	\$0.22	\$0.50	
	dull / gloss			111lb/300gsm	\$0.20	\$0.10	\$0.25	
coated	productolith semi-glo	ss C1S		12pt/256gsm	\$0.17	\$0.08	\$0.23	
Ö	classic linen gold pea			84lb/227gsm	\$0.50	\$0.20	\$0.55	
=	earthchoice hots / as			65lb/176gsm	\$0.12	\$0.06	\$0.17	
colour	fraser, genesis, neena			65lb/80lb/100lb	\$0.20	\$0.10	\$0.25	
	\$5 min; priced per im	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	~~~~					

# त्माय अनुस्रित



(8.5 × 14)

		b8	&w			colour	
	impressions	single-sided	double-sided	d	single-sided	do	ouble-sided
	1-24	\$0.19	\$0.17		\$0.80		\$0.75
	25+	\$0.17	\$0.14		\$0.75	-	\$0.65
	50+	\$0.15	\$0.13		\$0.65		\$0.55
	100+	\$0.13	\$0.12		\$0.55		\$0.50
	250+	\$0.12	\$0.10		\$0.50		\$0.45
	500+	\$0.10	\$0.09		\$0.45	<u>.</u>	\$0.40
	1000+	\$0.09	\$0.08		\$0.40		\$0.35
	2000+	\$0.08	\$0.07		\$0.35	-	\$0.30
	5000+	\$0.07	\$0.06		\$0.30		\$0.25
	copying	\$0.45	\$0.45		\$0.80		\$0.65
	~~~~~~~~	text stock (add o	n)	weight	SS ~~~~~	ds	buy
p	enviro digital 100% recy	/cled		60lb/89gsm			\$0.07
oate	cougar smooth			70lb/104gsm	\$0.07	\$0.03	\$0.12
uncoated	cougar smooth			80lb/118gsm	\$0.10	\$0.05	\$0.15
	cougar smooth			100lb/148gsm	\$0.15	\$0.07	\$0.20
þ	dull / gloss			80lb/118gsm	\$0.12	\$0.06	\$0.17
coated	dull / gloss		1	100lb/148gsm	\$0.17	\$0.08	\$0.22
U	kernowprint pro (PET) sy	nthetic		8 mil/261gsm	\$3.50	\$1.75	\$4.50
colour	earthchoice colors			20lb/75gsm	\$0.04	\$0.02	\$0.09
8	earthchoice hots / astro	brights smooth		60lb/89gsm	\$0.07	\$0.03	\$0.12
	legal 8.5″x14″ (cover stock (add c	on)	weight	SS	ds	buy
	enviro digital 100% recy	/cled		80lb/215gsm	\$0.27	\$0.13	\$0.33
_	enviro digital 100% recy	/cled	1	100lb/270gsm	\$0.29	\$0.14	\$0.34
coated	cougar smooth			80lb/216gsm	\$0.20	\$0.10	\$0.25
nuco	cougar smooth		1	100lb/270gsm	\$0.25	\$0.12	\$0.30
	cougar smooth		1	130lb/352gsm	\$0.40	\$0.20	\$0.45
	via linen pure white			100lb/270gsm	\$0.65	\$0.32	\$0.70
coated	dull / gloss			l11lb/300gsm	\$0.30	\$0.15	\$0.35
S	productolith semi-gloss	C1S		12pt/256gsm	\$0.27	\$0.13	\$0.33

\$5 min; priced per impression

TABLOID PRINTING

(11×17 and 12×18 and 13×19)

PAPER SELECTION

	3and/3×19) b8	kW			colour	
impressions	single-sided	double-sid	ed	single-sided	d d	louble-side
1-24	\$0.25	\$0.23		\$0.90		\$0.85
25+	\$0.23	\$0.21		\$0.85		\$0.80
50+	\$0.21	\$0.17		\$0.80		\$0.70
100+	\$0.17	\$0.15		\$0.70		\$0.65
250+	\$0.15	\$0.14		\$0.65		\$0.60
500+	\$0.14	\$0.12		\$0.60		\$0.55
1000+	\$0.12	\$0.10		\$0.55		\$0.50
2000+	\$0.10	\$0.09		\$0.50		\$0.45
5000+	\$0.09	\$0.08		\$0.45		\$0.40
copying	\$0.65	\$0.65		\$0.90		\$0.90
	other sizes	(add on)		SS	ds	
	ed tabloid / arch b)			\$0.10	\$0.05	
	abloid / a3+ super b)			\$0.15	\$0.07	
tabl	oid text stock (add on)	~~~~~	weight	SS	ds ~~~~	buy
enviro digital 100	% recycled		60lb/89gsm			\$0.09
cougar smooth			70lb/104gsm	\$0.10	\$0.05	\$0.15
cougar smooth			80lb/118gsm	\$0.13	\$0.06	\$0.18
cougar smooth			100lb/148gsm	\$0.17	\$0.08	\$0.22
dull / gloss			80lb/118gsm	\$0.15	\$0.07	\$0.20
dull / gloss			100lb/148gsm	\$0.20	\$0.10	\$0.25
kernowprint pro (PET) synthetic		8 mil/261gsm	\$4.00	\$2.00	\$5.00
earthchoice color	S		20lb/75gsm	\$0.07	\$0.03	\$0.12
earthchoice hots			60lb/89gsm	\$0.10	\$0.05	\$0.15
tablo	id cover stock (add on)		weight	SS	ds	buy
enviro digital 100	% recycled	~~~~	80lb/215gsm	\$0.37	\$0.18	\$0.43
enviro digital 100	% recycled		100lb/270gsm	\$0.38	\$0.19	\$0.44
cougar smooth			80lb/216gsm	\$0.25	\$0.12	\$0.30
cougar smooth			100lb/270gsm	\$0.35	\$0.17	\$0.40
cougar smooth			130lb/352gsm	\$0.60	\$0.30	\$0.65
via linen pure whi	ite		100lb/270gsm	\$0.85	\$0.42	\$0.90
dull / gloss			111lb/300gsm	\$0.40	\$0.20	\$0.45

3

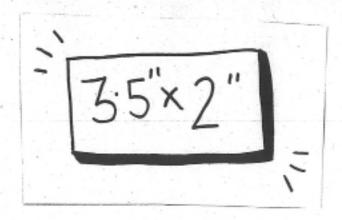
PAPER SELECTION

HANDBILL PRINTING (3.5×5.5)

		b8	&w		colour		
	quantity	single-sided	double-sided	single-sided	double-sided	ds(b&wsecondside)	
	50+	\$0.20	\$0.25	\$0.30	\$0.32	\$0.31	
	100+	\$0.15	\$0.20	\$0.23	\$0.27	\$0.26	
	250+	\$0.10	\$0.15	\$0.17	\$0.22	\$0.21	
	500+	\$0.07	\$0.10	\$0.11	\$0.17	\$0.16	
	1000+	\$0.06	\$0.07	\$0.09	\$0.11	\$0.10	
	2000+	\$0.05	\$0.06	\$0.07	\$0.09	\$0.08	
	5000+	\$0.04	\$0.05	\$0.06	\$0.08	\$0.07	
		handbill 3.5″x	5.5" text stock		weight	add/unit	
0	enviro digital 100	% recycled			60lb/89gsm	-	
uncoated	cougar smooth				70lb/104gsm	\$0.01	
oour	cougar smooth				80lb/118gsm	\$0.02	
د	cougar smooth				100lb/148gsm	\$0.03	
coated	dull / gloss				80lb/118gsm	\$0.02	
COa	dull / gloss				100lb/148gsm	\$0.03	
colour	earthchoice color	S			20lb/75gsm	\$0.01	
8	earthchoice hots	/ astrobrights smoo	oth		60lb/89gsm	\$0.01	
		handbill 3.5"x	5.5" cover stock		weight	add/unit	
	enviro digital 100	% recycled			80lb/215gsm	\$0.05	
_	enviro digital 100	% recycled			100lb/270gsm	\$0.06	
atec	cougar smooth				80lb/216gsm	\$0.04	
uncoated	cougar smooth				100lb/270gsm	\$0.05	
	cougar smooth				130lb/352gsm	\$0.10	
	via linen pure whi	ite			100lb/270gsm	\$0.15	
coated	dull / gloss				_111lb/300gsm	\$0.06	
COa	productolith semi	-gloss C1S			12pt/256gsm	\$0.05	

*\$10 minimum; priced per unit

30203



b&w

colour

50+ \$0.20 \$0.25 \$0.25 \$0.30 \$0.28 100+ \$0.15 \$0.20 \$0.18 \$0.25 \$0.23 250+ \$0.10 \$0.15 \$0.14 \$0.18 \$0.16 500+ \$0.08 \$0.10 \$0.11 \$0.14 \$0.12 1000+ \$0.07 \$0.08 \$0.09 \$0.11 \$0.10 2000+ \$0.06 \$0.07 \$0.07 \$0.09 \$0.08	quantity	single-sided	double-sided	single-sided	double-sided	ds (b&w second side)	
250+ \$0.10 \$0.15 \$0.14 \$0.18 \$0.16 500+ \$0.08 \$0.10 \$0.11 \$0.14 \$0.12 1000+ \$0.07 \$0.08 \$0.09 \$0.11 \$0.10	50+	\$0.20	\$0.25	\$0.25	\$0.30	\$0.28	
500+ \$0.08 \$0.10 \$0.11 \$0.14 \$0.12 1000+ \$0.07 \$0.08 \$0.09 \$0.11 \$0.10	100+	\$0.15	\$0.20	\$0.18	\$0.25	\$0.23	
1000+ \$0.07 \$0.08 \$0.09 \$0.11 \$0.10	250+	\$0.10	\$0.15	\$0.14	\$0.18	\$0.16	
70.00 70.00 70.00	500+	\$0.08	\$0.10	\$0.11	\$0.14	\$0.12	
2000+ \$0.06 \$0.07 - \$0.07 \$0.09 \$0.08	1000+	\$0.07	\$0.08	\$0.09	\$0.11	\$0.10	
	2000+	\$0.06	\$0.07	- \$0.07	\$0.09	\$0.08	
5000+ \$0.05 \$0.06 \$0.08 \$0.07	5000+	\$0.05	\$0.06	\$0.06	\$0.08	\$0.07	

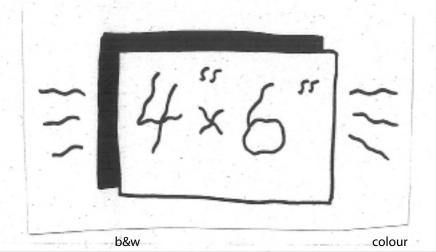
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uncoated

coated

business card 3.5"x2" cover stock				weight	add/unit	
enviro digital 100% recycled		80lb/215gsm	\$0.01			
enviro digital 100% r	ecycled			100lb/270gsm	\$0.02	
cougar smooth				80lb/216gsm		
cougar smooth				100lb/270gsm	\$0.01	
cougar smooth				130lb/352gsm	-\$0.03	
via linen pure white				100lb/270gsm	\$0.05	
dull / gloss				111lb/300gsm	\$0.02	
productolith semi-glo	ss C1S			12pt/256gsm	\$0.01	

*\$10 minimum; priced per unit



single-sided

double-sided

single-sided

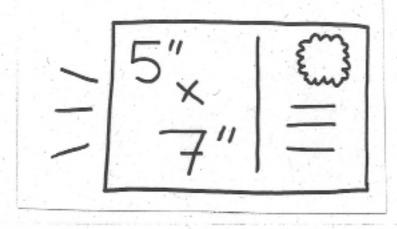
quantity

double-sided

ds(b&wsecondside)

	1-49	\$0.30	\$0.35	\$0.35	\$0.40	\$0.38	
	50+	\$0.25	\$0.30	\$0.30	\$0.35	\$0.33	1
	100+	\$0.20	\$0.25	\$0.25	\$0.30	\$0.28	-
	250+	\$0.15	\$0.20	\$0.20	\$0.25	\$0.23	
	500+	\$0.13	\$0.15	\$0.15	\$0.20	\$0.18	
	1000+	\$0.10	\$0.13	\$0.11	\$0.15	\$0.14	
	2000+	\$0.07	\$0.10	\$0.09	\$0.12	\$0.11	
		4"x6" text	stock		weight	add/unit	
70	enviro digital 100%	% recycled			60lb/89gsm	-	
uncoated	cougar smooth				70lb/104gsm	\$0.02	
ncc	cougar smooth				80lb/118gsm	\$0.04	
	cougar smooth				100lb/148gsm	\$0.06	
ted	dull / gloss				80lb/118gsm	\$0.05	
coated	dull / gloss				100lb/148gsm	\$0.07	
colour	earthchoice colors				20lb/75gsm	\$0.02	
8	earthchoice hots /	astrobrights smooth	1		60lb/89gsm	\$0.02	
	4 12.0	4"x6" cove	er stock		weight	add/unit	
	enviro digital 1009	% recycled	~~~~~	~~~~~~	80lb/215gsm	\$0.11	~~~
_	enviro digital 100%	% recycled			100lb/270gsm	\$0.12	
atec	cougar smooth				80lb/216gsm	\$0.09	
uncoated	cougar smooth				100lb/270gsm	\$0.10	
ر	cougar smooth				130lb/352gsm	\$0.15	
	via linen pure whit	е			100lb/270gsm	\$0.25	
coated	dull / gloss				111lb/300gsm	\$0.12	
CO	productolith semi-	gloss C1S	^^^	~~~~	12pt/256gsm	\$0.11	~~~
4							

*\$10 minimum; priced per unit



	b	&w		colour	
quantity	single-sided	double-sided	single-sided	double-sided	ds(b&wsecondside)
1-49	\$0.32	\$0.37	\$0.37	\$0.42	\$0.40
50+	\$0.27	\$0.32	\$0.32	\$0.37	\$0.35
100+	\$0.22	\$0.27	\$0.27	\$0.32	\$0.30
250+	\$0.17	\$0.22	\$0.22	\$0.27	\$0.25
500+	\$0.15	\$0.16	\$0.17	\$0.22	\$0.19
1000+	\$0.12	\$0.14	\$0.13	\$0.17	\$0.16
2000+	\$0.09	\$0.11	\$0.11	\$0.13	\$0.12
	5″x7″ te	ext stock		weight	add/unit
enviro digital 100	0% recycled			60lb/89gsm	
cougar smooth				70lb/104gsm	\$0.03
cougar smooth				80lb/118gsm	\$0.05
cougar smooth				100lb/148gsm	\$0.07
dull / gloss				80lb/118gsm	\$0.06
dull / gloss dull / gloss				100lb/148gsm	\$0.08
earthchoice colo	rs			20lb/75gsm	\$0.02
earthchoice color earthchoice hots	/ astrobrights smo	oth		60lb/89gsm	\$0.03
	5″x7″ co	over stock		weight	add/unit
enviro digital 100	0% recycled			80lb/215gsm	\$0.14
enviro digital 100	0% recycled			100lb/270gsm	\$0.15
cougar smooth				80lb/216gsm	\$0.12
cougar smooth				100lb/270gsm	\$0.13
cougar smooth				130lb/352gsm	\$0.20
via linen pure wh	ite			100lb/270gsm	\$0.30
g dull / gloss				111lb/300gsm	\$0.15
dull / gloss productolith sem	i-gloss C1S			12pt/256gsm	\$0.14
*\$10 minimum; p	riced per unit				

LARGE FORMAT PRINTING

S. No	GSM	Paper Type	Core Diameter	Paper Roll Width	Price
Bond paper 20#	30	Bond paper	2"	36" (3')	\$0.90 / sq ft
Coated Bond paper 24#	36	Bond paper	2"	44" (3.6')	\$0.99 / sq ft
Coated Bond paper 41#	112	Bond paper	3"	42" (3.1')	\$2.75 / sq ft
Photo paper Gloss finish	210	Gloss Photo paper	2"	44" (3.6')	\$7.25 / sq ft
True colour Matte 7 mil	140	Matte paper	3"	42" (3.5')	\$2.75 / sq ft
True colour Matte 9 mil	180	Matte paper	3"	42" (3.5')	\$7.00 / sq ft
True colour Matte 9 mil	180	Matte paper	3"	36" (3')	\$6.50 / sq ft

ZAMINATING * FOAN GORE MOUNTING

ROLL LAMINATING

document size		finish	thickness	trimming	cost/unit
8.5"x11"	2 7	gloss/matte	3 mil	included	\$2.00
8.5"x14"		gloss/matte	_ 3 mil	included	\$2.50
11"x17"		gloss/matte	3 mil	included	\$3.25
large format laminating		gloss/matte	3 mil	included	\$2.50/sq ft
bulk laminating (varied sizes) *max 37" wide; \$10 minimum	~~~~~~	gloss/matte	3 mil	\$0.30/unit	\$6/linear ft

POUCHLAMINATING

pouch size	finish	thickness	cost/unit	
business (3.75"x2.25")	gloss	5 mil	\$1.50	
school (3.625"x2.5")	gloss	5 mil	\$1.50	
letter (9"x11.5")	gloss	3 mil	\$2.50	
letter (9"x11.5")	gloss	5 mil	\$3.00	
letter (9"x11.5")	matte	5 mil	\$3.50	
letter (9"x11.5")	gloss	10 mil	\$4.00	
legal (9"x14.5")	gloss	5 mil	\$4.25	97
tabloid (12"x18")	gloss	5 mil	\$4.50	
tabloid (12"x18")	gloss	10 mil	\$5.00	

FOAMCOREMOUNTING

	finish	foam colour	cost/squarefoot	
 3/16" foam / 3 mil laminate	gloss/matte	white/black	\$6.00	
*max 37"x54"; \$20 minimum	~~~~~~~	~~~~~	~~~~~	~~~~~



BUTTONS

	1-24	25+	50+	100+	partsonly	
1" round pinback buttons	\$1.50	\$1.05	\$1.00	\$0.90	\$0.50	
1.5" round pinback buttons	\$1.75	\$1.25	\$1.10	\$0.95	\$0.55	
2.25" round pinback buttons	\$2.25	\$1.40	\$1.25	\$1.15	\$0.90	
*artwork setup \$10 per unique	e design (if applical	ole): full-s	$\sim\sim\sim$ erve artw	ork printed on Xerox Bold Digital 24	Ilb text / 90gsm

MUGS

ceramic	1	2+	aluminum / stainless steel	1+	2+	
11 oz ceramic	\$13.00	\$11.00	14 oz stainless steel travel mug	\$25.00	\$23.00	
15 oz ceramic	\$17.00	\$15.00	16 oz stainless steel tumbler	\$29.00	\$27.00	
11 oz colour changing ceramic	\$19.00	\$17.00	600 ml aluminum water botter	\$20.00	\$18.00	
12 oz ceramic "latte" mug	\$15.00	\$13.00	600 ml stainless steel water bottle	\$20.00	\$18.00	•
17 oz ceramic "latte" mug	\$19.00	\$17.00	17 oz stainless steel insulated water bottle	\$29.00	\$27.00	•

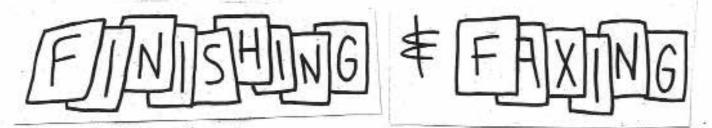
POSTERING

	cost/run	
on-campus distribution (3 week posting)	\$30.00	
colour print and distribution	\$45.00	
b&w print and distribution	\$35.00	
*50 x letter/legal or 25 x tabloid on gloss 80lb text / 118gsm	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	~~

BINDING

coil bound edge ≤11"	document	thickness	1-10 units	11+ units	
5-50 sheets	≤1/4"	≤8mm	\$4.50	\$4.00	
51-105 sheets	≤9/16"	≤16 mm	\$6.00	\$5.50	
106-230 sheets *cost includes covers (plastic or cover stock); sheet co	$\underbrace{\leq 1 \ 1/4"}_{\text{unt based on 60l}}$	≤35 mm b text / 89gsn	\$8.00	\$7.50	~~~
11"< bound edge ≤17"	document	thickness	per unit		
5-95 sheets	≤13/32"	≤12 mm	\$12.00		

*cost includes covers (plastic or cover stock); sheet count based on 60lb text / 89gsm



FINISHING

cost
\$1.00/cut
\$60.00/hour
cost/unit
\$0.05
\$0.10
\$0.10
\$0.25
cost
\$0.01/sheet
\$0.10/punch
cost/sheet
\$0.03
\$0.10
cost/sheet
\$0.25

SCANNING

scanning	cost
scan to email or USB (colour, greyscale or B&W 200-600 dpi)	\$60/hour
*\$5 minimum; max 11.6"x17"	

FAXING

first page	additionalpages
\$1.50	\$0.50
\$2.00	\$0.75
\$2.50	\$1.00
\$3.50	\$1.25
cos	t/page
\$	0.75
	\$2.00 \$2.50

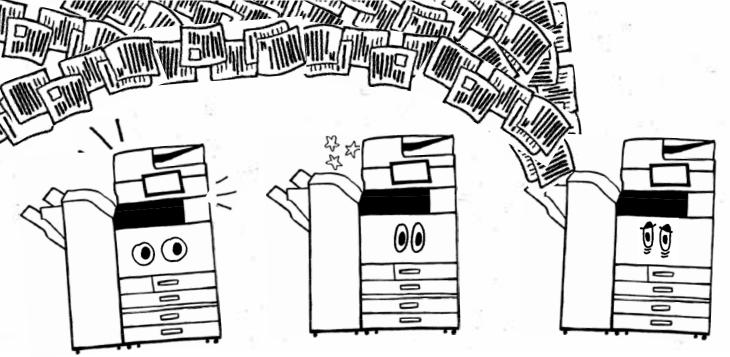
INTERNAL

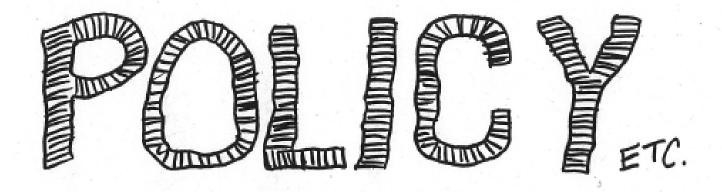
	unit	cost/unit	
uvss staff food chits	stack of 50 chits	\$4.00	
moneris debit machine cover	single	\$4.00	

SELFSERVE

		b&w	colour
8.5" x 11"	one-sided	\$0.10	\$0.35
(letter)	two-sided	\$0.09	\$0.33
8.5" x 14"	one-sided	\$0.12	\$0.37
(legal)	two-sided	\$0.11	\$0.35
11" x 17"	one-sided	\$0.14	\$0.40
(ledger/tabloid)	two-sided	\$0.13	\$0.38
12" x 18"	one-sided	\$0.17	\$0.45
(oversize tabloid/arch b)	two-sided	\$0.16	\$0.43
scan to email		\$0.05	\$0.05

*\$2 minimum credit purchase per transaction; printing on Enviro Digital 100% recycled 60lb text/89gsm paper only





By using Zap Copy and its services, users agree to abide by Zap's Terms and Conditions.

Our full policy is available on zapcopy.com

MINIMUMS

full-serve

Basic full-serve services, with the exception of photocopying, are subject to a \$5 minimum charge. Roll laminating is subject to a \$10 minimum charge. Handbills, business cards, 4"x6" prints, 5"x7" prints, and tent cards are subject to a \$10 minimum charge. Foam core mounting is subject to a \$20 minimum charge. Digital editing and layout services are subject to a \$5 minimum fee.

All full-serve orders over \$100 must be prepaid.

All minimum amounts listed above do not include taxes.

self-serve

The minimum self-serve credit amount per transaction is \$2 plus taxes.

REFUNDS

full-serve

Full-serve orders will not be refunded once billable work has been completed. Refunds will only be processed for cancelled orders where no billable work has been completed and can only be fulfilled in person. If a quality issue arises in the final run of an order that was not present in the approved proof or does not fall under the risks associated with refusal of proofs, a partial or full reprint may be granted at the discretion of a manager.

self-serve

Self-serve printing credit is non-refundable.

retail goods

Retail goods may be returned for exchange or refund within 14 days of purchase with the original receipt. Product must be unopened, unused, and in new condition. Discounted items are final sale and may not be returned.

TURNAROUND

While we strive to complete orders as quickly as possible, turnaround times for full-serve orders may vary depending on order volumes, complexity, staffing, equipment functionality, and availability of supplies.

In the case of unforeseen circumstances affecting the turnaround time of an order in process, customers will be notified immediately and alternatives will be sought on a case-by-case basis.

QUOTES

Quotations and estimates for all print products or services are based on the accuracy of the specifications provided by the customer. The customer acknowledges that final costs may change based on the final print ready file submitted and the accuracy of the specifications provided.

COPYRIGHT & REFUSAL

All full-serve and self-serve printing, copying, and scanning is subject to the Canadian Copyright Act. By using the self-serve system, users agree to abide by all local, provincial, and federal copyright laws. Full-serve orders may be refused on the basis of copyright.

Zap reserves the right, at its sole discretion, to refuse to print anything it deems improper or known to be illegal, vulgar, and immoral or an infringement of any third party's right.

CONDUCT

Users of Zap Copy are expected to be respectful towards the space and its users, staff, facilities, and resources at all times. Zap equipment and spaces are a shared resource.

Zap users are responsible for informing themselves of Zap, UVSS and University of Victoria Policies.

Maintaining a respectful and safe space, and equitable and open access to Zap resources are of the utmost importance to us. If you violate any Guidelines on Conduct you may be suspended from access to Zap facilities and resources.

Be kind to one another!

Questions? We're always happy to help! Drop by the store, give us a call, or send us an email:)



